



CITY OF POCA TELLO, ID 2011

Report of Open-ended Question

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SURVEY BACKGROUND

ABOUT THE NATIONAL CITIZEN SURVEY™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Pocatello staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Pocatello staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

UNDERSTANDING THE RESULTS

ABOUT CLOSED-ENDED AND OPEN-ENDED QUESTIONS

Questions can either be asked in a closed-ended or open-ended manner. A closed-ended question is one where a set of response options is listed on the survey. Those taking the survey respond to each option listed. Open-ended questions have no answer choices from which respondents select their response. Instead, respondents must “create” their own answers and state them in their own words. The verbatim responses are categorized by topic area using codes. An “other” category is used for responses falling outside the coded categories. In general, a code is assigned when at least 5-10% of responses will fit the code.

Advantages of an open-ended question include:

- Responses are not prompted, allowing respondents to provide answers that are not anticipated or well known.
- This type of question tends to capture response options that come to mind most quickly.
- The final result can be richer, since verbatim responses are included in an appendix, giving you and others a chance to “hear” the voice of respondents in their own words.
- There is a smaller risk of missing important dimensions.

VERBATIMS

Respondents were asked to record their opinions about Pocatello in the following question:

- In your opinion, what are the top one to three issues facing the Pocatello community over the next five years?

The verbatim responses were categorized by topic area and those topics are reported in the following table with the percent of responses given in each category. Because some comments from residents covered more than a single topic, each topic mentioned by a resident was categorized and counted for in the following table. Those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic. Verbatim comments that contain more than one topic nevertheless appear only once (in the category of the first topic listed), however the analysis in the table below counts each of the topic areas given by all respondents regardless where those topics appeared in the comment.

Results from the open-ended question are best understood by reviewing the table of frequencies that summarize responses as well as the actual verbatim responses themselves.

In your opinion, what are the top one to three issues facing the Pocatello community over the next five years?	
	Percent of Respondents
Economy, economic development, jobs	65%
Education and services for youth	15%
Tax, budget, maintaining services	13%
Development of shopping and dining opportunities	13%
Growth, planning and development	12%
Infrastructure, street maintenance, sewer	11%
Code enforcement, appearance	11%
Public safety, law enforcement, traffic enforcement, safety services	11%
Community relations, government, diversity, University etc.	8%
Environment, pollution, clean air, water	8%
Social service, health services	7%
Transportation, traffic, public transit	7%
Cost of living, affordable housing, housing issues	6%
Completion of the Greenway, issues related to completion	6%
Other	14%
Don't know/No comment	9%
Total may exceed 100% as respondents could select more than one category.	

VERBATIM RESPONSES TO OPEN-ENDED QUESTIONS

The following pages contain the respondents' verbatim responses as written on the survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas according to the first topic listed by the respondent.

IN YOUR OPINION, WHAT ARE THE TOP ONE TO THREE ISSUES FACING THE POCATELLO COMMUNITY OVER THE NEXT FIVE YEARS?

Economy, economic development, jobs

- A strong economic base, Intelligent development, Better consideration of Pedestrians and cyclists. Better recycling.
- Attract new business, expand employment.
- Attracting higher paying jobs, 2. Stop wasting money on a second garbage's service, i.e. Recycling. It has proven it is not cost effective, 3. Repair/replace accessible sidewalks.
- Attracting new business to the area. Services for elderly & low income new animal shelter.
- Attracting new business.
- Available full time employment, 2. Maintaining, or filling vacant buildings, 3. ?
- Bad economy
- Better employment opportunities youth facilities for evenings.
- Bring businesses that will create many jobs and attract Blackfoot/IF completing the green way so the east is connected to the west.
- Bringing in more skilled labor or professional jobs to Pocatello, 2. Considering mass transit from Pocatello to Boise & SLC (the only way to travel from Pocatello is by car - the air shuttle is very expensive), 3. Bringing in more alternate energy sources.
- Bringing in new businesses & restaurants, 2. Seeing that employment is available for all levels of personal, 3. Making sure there is affordable housing for the smaller families (1-3 people) and restricting these huge houses that are unaffordable for most people.
- Bringing in new businesses, maintain clean water, schools.
- Building up our economic appeal to companies - more flow of funding to build businesses in Pocatello - have you not driven down yellow stone! It's falling apart empty/vacate buildings everywhere? Help!
- Business expansion - the shopping and dining options could be better.
- Continue excellent work on economic development, 2. Revitalize old town, 3. Reorganize economic development.
- Continued deterioration of the economy and housing market, 2. The over influence of the LDS community. I have lived all over this county and have never seen anything even close to undercut the LDS community commands in this area. I have met some very nice people who are LDS in the area, but they don't own businesses or have any influence in politics. Try being an "outsider" and run a business in Pocatello!, 3. Too many citizens who rely on welfare in this area.
- Continued economic development, water rights, South 5th Ave development issues.
- Decent paying jobs. Competition with Idaho Falls (retail, dining etc.). Controlled sensible development in an ecologically friendly manner.
- Decent paying jobs.
- Development economic, our mall needs revamping, improve bus & transit, crime prevention, street & sidewalks.

- Economic development - attracting industry & jobs, 2. Ensuring that housing & residential development are done in a reasonable and sustainable manner - preserving open spaces & encouraging "in fill" development to avoid inner city blight, 3. Completing a connected Green way - especially south toward the gap & beyond.
- Economic development and continued positive perception of Pocatello in general to both people living here & others around the state & region. It's a great place to be and get always seen as such.
- Economic development both promoting & retaining businesses. Promoting Pocatello as good place to live & work - leadership. Resolving strife between ISU President/faculty/students & positive relations w/ city leaders.
- Economic development, continue services to elderly, & low-income. Don't put reduction of taxes so before peoples needs!
- Economic development, more jobs need to be brought in. Getting the public schools to the national level.
- Economic development, roads.
- Economic growth
- Economic growth & development, unemployment.
- Economic growth/job growth/new businesses. Traffic flow, education, taxes.
- Economic problems.
- Economic stability - don't do credit - don't over spend. Promote & obtain better funding for police/fire/EMS depart. Promote business coming which is overall good for jobs & tax revenue.
- Economy - business - job op-port. Activities for young adults. Better city services.
- Economy - job opportunities, 2. New animal shelter, 3. Portneuf Green way trail system.
- Economy - lack of high paying jobs, education - high schools not preparing students to be competitive globally, roads - lack of repair.
- Economy have the police dept above their internal issues fix center street under pass.
- Economy slowing growth of job opportunity.
- Economy, jobs - good paying ones, keeping businesses here.
- Economy, money can be more well spent on schools and emergency personal than on Pocatello welcome signs at every exit
- Economy, shopping, job opportunity (over just min. Wage).
- economy. Pocatello needs jobs that pay \$ 15 to more dollars, to increase, but so does the rest of the world! #2 political correctness is going to kill. More opportunities than it creates. #3 going green will bring down the economy because it costs more than the return it gives.
- Employment - need more large scale business (hire many people), 2. Storm water drainage - many storm drains are plugged with gravel and cannot drain. Potential flooding problem.
- Employment growth, 2. Retail growth, 3. Public roads and maintenance.
- Employment! Preserving rights of your property. Bringing more retail to Pocatello, either old town or at mall.
- Employment!!! But not for me personally (I'm retired) Pocatello is my hometown, I graduated (P H S 1963) and I love this place and wouldn't live anywhere giving a choice. I have lived elsewhere (Bellingham WA) and their library is much superior to the local one they have video & music disks for instance. I ride my bike on the Green way at Sacagawea Park I would love to be able to ride all the way through.
- Employment, & more openness towards hiring all not making it look like form have never applied to an opening although they have i.e. No discoveries action or black balling living of disabled & low income as a priority! More for kids to do after school it during summers & on weekends & holidays.
- Employment, 2. Slum lords, 3. Homeless shelters.

- Employment, 2. Taxes, 3. Police dept. - ineffective under out-of-state leadership.
- Employment, business development, commercial building, utilization.
- Employment, economy, completion of the Green way - note we put in the levees to keep the private land from flooding we should be able to have an easement through private lands.
- Employment, growth, public education, shopping choices.
- Employment, housing issues, roads - need fixed.
- Employment, taxes, housing.
- Employment. Shopping.
- Expansion of businesses.
- Good jobs, 2. Better paying jobs, 3. More jobs.
- Good paying job opportunities.
- Good paying jobs, 2. Lower taxes, 3. Better ambulance service, 4. Inexpensive entertainment for children, teens and adults.
- Good paying jobs, not restaurants or retails.
- Industrial development sustainable employment drug & global abuse too much government involvement & regulation regarding business & community that should be left to them.
- Job availability to young people going to school, shopping & residential development - moderately priced homes, quality of services like, water, sewer and guarantee of future ability to provide these at reasonable costs to the public.
- Job availability, 2. Most stores closing @ 6pm or sooner - too early, 3. Water quality.
- Job availability, budget cutback in schools.
- Job creation. Completing the Portneuf Green way. Trail improve Pocatello's image with other Idahoans & making it a true college town!
- Job creation/with living wage, 2. Property taxes, 3. Taxes and fee's.
- Job development, housing expansion & improvement.
- Job development, retail development, maintaining quality of natural resources (trails, etc.).
- Job growth - it's hard to find jobs here's (and good paying jobs especially). Housing market - things need to be made more economically feasible - renters have to pay very high rent vs. Cost of living. Idaho Falls & Amman are cheaper than Pocatello.
- Job growth (and not just make \$8/phr jobs, 2. The I.S.U. And its academic status as a state university, 3. The LDS church and its influence in city, county & state government.
- Job growth, more retail, more restaurants.
- Job growth good jobs; well paying. Taxes - too high (property).
- Job growth in the manufacturing field higher paying job opportunities lower taxes!
- Job growth, 2. People retiring and leaving Pocatello due to property tax, 3. Lack of quality entertainment, recreation, shopping, and state income taxes.
- Job growth, economic stability.
- Job growth, housing, crime.
- Job growth, population expansion, affordable living costs (housing, power etc.).
- Job growth, public school funding, house market.
- Job growth, taxes, community involvement.
- Job growth.
- Job growth/employment opportunity, 2. Bringing in new businesses for shopping/eating.
- Job opportunities, population growth, the decline of the education system.
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs

- Jobs
- Jobs - building community, police force - city & county - "shitty", "get rid of" please!!!
- Jobs - economy, new big businesses & shopping, improve shopping downtown, schools.
- Jobs - employment.
- Jobs - good paying jobs in the \$45K to \$60K range, 2. Taxes - lower taxes not increase taxes, 3. Building with natural resources in mind. At this time we have new homes built in marries that have been used for decades by cheer (a natural resource!) also addition building must consider natural resources to maintain the Leo and aesthetic value of Pocatello.
- Jobs - police dept - growth.
- Jobs - quantity and good paying. Economy - stability. Growth - public education, ISU, population, retail business, etc.
- Jobs - there are unskilled & very skilled, but the mid-range is lacking gangs, drugs & violence - related to so much challenges of providing public services w/state etc.
- Job's - wages - a good clean & safe city.
- Jobs & cost of living.
- Jobs & economy.
- Jobs (the lack of), economy, crime (any types).
- Jobs and the economy.
- Jobs creation!! Real jobs - not retail shops, 2. Open and honest city government - honest transparency, 3. Redefine Pocatello - is it only a rural hub town, LDS, hostile to outsiders; or is it a welcoming 21st century city with opportunities for all and a generally open citizenship.1.
- Jobs creation!! Real jobs - not retail shops, 2. Open and honest city government - honest transparency. 3. Redefine Pocatello - is it only a rural hub town, LDS, hostile to outsiders; or is it a welcoming 21st century city with opportunities for all and a generally open citizenship.
- Jobs need more, raises in Pocatello, lower property taxes, help the working class - not the people who earn 100,000.00 a year or more. One hundred thousand.
- Jobs needed - with higher pay, roads maintained, better air quality.
- Jobs religious endeavors - end of the world hate crimes - people need to accept each other!!
- Jobs which pay a livable wage, 2. Maintaining services, 3. Coming up with a real solution to crossing roadways before trying to take lands to connect the Green way.
- Jobs!
- Jobs, 2) Education - it appears to be going downhill, 3) Recreation program for youth.
- Jobs, 2. Affordable housing - more low income housing that is not roach invested, 3. Clean up the city.
- Jobs, 2. Appearance - homeless/beggars on street corners, 3. Shopping availability.
- Jobs, 2. Improve retirement options, 3. Code enforcement.
- Jobs, 2. Jobs, 3. Jobs.
- Jobs, 2. Safety, 3. Freedom.
- Jobs, economic security, programs for teens.
- Jobs, education, cost of living.
- Jobs, finding education, retail shopping.
- Jobs, FMC clean-up - not cover up, taxes.
- Jobs, good teachers & schools, streets fixed.
- Jobs, growth, streets.
- Jobs, jobs, jobs.
- Jobs, land development, drainage System of storm water.
- Job's, Lower tax's.
- Jobs, school - public
- Jobs, shopping/retail, schools-k-college.

- Jobs, tax's, water.
- Jobs, voting out republicans, bringing more business to Main St. Pocatello. More retail stores other then Wal-Mart.
- Jobs. Don't plow streets enough during winter.
- Jobs. Need more better paying jobs.
- Jobs. New shopping, we loose to Idaho Falls. New business to grow the jobs.
- Jobs: retail, restaurants.
- Keep encouraging businesses to settle in Poky. Keep working on keeping streets in good condition would like a really good lunch of bus routes.
- Keeping jobs, 2. Street repair.
- Lack of job growth, 2. State city council, 3. Poor attitude about attracting new businesses/keeping the ones we have.
- Lack of job opportunities/livable wage, 2. Inflation, 3. Crime.
- Long term, stable economic development, 2. Restore & incentives old town business development, 3. Expand public services, 4. (If I may!) bring Amtrak back.
- Maintaining jobs, education.
- Making sure there will be good employment for returning military personnel, 2. Keeping quality drinking water available, 3. Maintaining a sewer system to keep up with growth.
- Middle to upper-middle class job opportunities. Redevelopment of existing unused spaces.
- More employment 2. Better enforcement around schools for your information I Spend my money just driving on these beautiful streets. Thanks
- More job's, more police contact with citizens, more street repair.
- More jobs.
- Needing more jobs coming to town need more shopping/retail stores to open up. Idaho Falls exceeds us for a large select on of stores, like the ones that closed here. Bon, Macey's etc. Need to focus on needy families.
- New jobs w/ adequate pay - Improve look of the town dilapidated blgs & cops, better retail shopping.
- Nice size of community but need continued job growth. Jobs & economy is #1 issue. #2 issue is working with community to be more accepting of others. Needs to be more work done w/ inter-faith council and acceptance of LDS & non-LDS people.
- Not enough jobs, more things for kids to do, change the right to work state
- One is jobs or employment, we need more businesses other than retail here. People and families cannot live on retail wages. The city council needs to look at the future of the city and get more big industry into Pocatello that will provide jobs and restore the life that we want in Pocatello.
- Pocatello needs more business. Bigger more established business will bring more jobs i.e. (Costco, all state). Also if there were a bigger more attractive mall, more money would spent here rather than Boise, Idaho Falls, Salt Lake City.
- Pocatello needs to find a way to attract industry which would provide jobs. Pocatello needs to retain existing businesses, many of its regulations are not business friendly, remove occupy wall streeters from our parks, these people want something for nothing.
- Pressures of inflation due to a weak US dollar.
- Priority - 1. Jobs, 2. Retail shopping, 3. Funding education.
- Professional job growth
- Quality jobs, quality shopping, bike trails on roads. Just a note: the road resurfacing was amazing! Executed very well!! Good job!!
- Quality of jobs and job security. Businesses building new buildings, then leaving them abandoned.

- Railroad employment - increase, Portneuf Greenway - connect it or forget it. Unused facilities and grounds.
- Recently moved to the Pocatello area so I don't really know. But one issue I see is employment my daughter has put out a lot of application and is still unemployed.
- Regional competition for new businesses, including air transportation. Crime prevention.
- Retaining/attracting good paying jobs, 2. Maintaining our quality of life i.e. Good park & golf courses good streets, sewer, and water service. Open space & good planning, 3. Don't sell the farm to attract marginal businesses with low paying jobs.
- Revitalize downtown/old town Pocatello (we need something besides tattoo parlors moving in!), 2. Fully connect the Portneuf Green way trail, 3. Deal with the Superfund site in an ecologically sensitive way. Reduce the pollution simplex is allowed to discharge into our air!
- Since the business seems to be going to Chubuck I'm an old Truman fan and believes the buck stops somewhere in income. We need there tax base to compete.
- Small businesses are closing everyday, effecting many lives. We need to help keep shopping local to support them, 2. All the empty buildings look horrible, but yet stores build new ones and leave building empty, 3. Employment.
- Textile, food processing, or manufacturing jobs, 2. Negative effects of Californians moving to Idaho and trying to imposing California government on Idaho.
- The economy and growth of the tax base improved shopping and restaurants.
- The economy, 2. Attractiveness of the city (to businesses), 3. Population growth.
- The economy, public education (lack of funding, poor laws), higher education (cost).
- The lack of living wage jobs, 2. The street dept you should fine the man in charge he is a jerk and should find another way to make a living, 3. The police patrols where are they your never see them, on any Sunday you can wait over an hour for them to respond that is not working and is dangerous.
- The need for more jobs, getting more businesses to locate here.
- The need for more jobs, the need for better wages for those working.
- The poor economy which affects employment.
- The state of the economy (job growth/employment).
- These are how we get here - Job growth #1, Reducing city government #2, lowering city taxes #3.
- This community urgently needs jobs, and more than just call centers and retail! We need some industry comparable to DN semiconductor.
- To many, not enough jobs, nothing to do no activities.
- Unemployment
- Unemployment in Pocatello too high - South of Pocatello neighborhoods - weeds, beginning to look like the start of slums in some areas loosing to many new employment ventures to if & other cities.
- Unemployment, Gas prices, Pocatello's inability to compete with Idaho Falls.
- Unemployment, retail development, planning and urban development.

Education and services for youth

- Education funding, halt/reverse job loss.
- Education, 2. Budget (fiscal problems), 3. Animal control.
- Funding education - ratios of students to teachers in the classroom, teacher's salary, funding for extracurricular activities & decent supplies for learning in the schools. There is a reason both charter schools are full, and opening a new school - we should be looking at this problem?
- Funding education, strongly supporting classroom teachers, expanding arts & physical education classes in schools.

- Funding of school, lack of employment, property value.
- I am really concerned about education quality, environmental quality & poverty.
- I work for the school district, this is one thing that cause a problem because it is not going to be good for any teacher, student, or classified employee, so it looks negative for us middle class people. It doesn't look good for public school system.
- New elementary schools, overcrowding. Dirty river. Traffic on Yellowstone.
- Public education needs to be addressed we pay enough in taxes the teachers should be paid a reasonable wage. Do something about the Pocatello police officers - they are treating victims as wrong doers, and it will not go in protested for much longer. These people pay their wages. I believe they need to be reminded of that!
- Public schools, employment, economy.
- Quality of education, job growth, environmental quality.
- Schools, gang members.
- Schools: smaller class size, teach not test, help for students with baying problems. Shopping/Retail: clothing stores with modest clothes for mature women. Employment: difficult to find good paying jobs with benefits weeds etc: land lords need to be responsible for their rentals. I live by 2 rentals, lawns not watered, mowed, weeds 6+ feet high brings down property value. Many stores in this area has no respect for employees or customers.

Tax, budget, maintaining services

- Bring property tax down to today's market, control of prices on gas & groceries, support senior citizens, fair support of schools, common sense.
- Budgets - controlled spending & fiscal responsibility encourage business & job opportunities (fewer veks.) crime prevention federal matching funds negative more local spending.
- Continued loss of revenue from state i.e. Gas tax. Continued regulations from state and federal. Government with no funding sources to finance mandates. United citizens efforts to work for common good of the community.
- Employee's need to remember they work for the citizen's or tax payers. They need training on how to great and treat others, 2. Be more attractive to business, 3. Be a friendly community.
- High property taxes. Not enough high paying jobs.
- Higher taxes - rental units that are not taking inspection - of yards - cars abandoned. Consideration of existing property owners next to those areas - fences - criminal activities etc. City departments that are not run as a business. Efficient - professional staff. This survey has no question about disabled person we have one in our home!
- Holding taxes down - maintaining a balanced budget creation of new jobs - more shopping - (specifically clothing stores) maintaining slow steady growth.
- Lower the property taxes so that more business would come here, get more shopping places instead of fast food places.
- Prop. Taxes, job creation, education/school system direction.
- Property taxes - no more tax likes, job opportunities, air quality.
- Property taxes. And this is # 1, 2. No department stores - loses lots of business to Idaho Falls, 3. Please help the poor and middle class. Jobs jobs jobs.
- Reduce use fee & taxes, reduce budget, cut waste.
- State funding for municipalities & education, 2. Continued economic development.
- Taxes - budget, police chief - service, sewer/roads.
- Taxes - property - Businesses locating here.
- Taxes going higher. Green way - we use the green way every week, however I'm strongly opposed to the use of eminent domain & other tyrannical practices of bulling we the people.

- Taxes must be kept down as much as possible - even if the city has to shed some "tax fat" there must be a way to clean the street drains that is not too costly. City growth may be an issue with Hoku and Allstate coming in - of course - all state went to Chub-buck - but some of the people may live in Pocatello. Need lower taxes especially for seniors.
- Taxes too high and still going up every year, 2. Property value's going down every year and taxes going up, 3. Crime going up more and more every year.
- Taxes, Employment, Budget control.
- Taxes, government growth, education (schools).
- Too high property taxes for seniors better shopping department stores to keep people from going to Idaho Falls. Better snow removal - some days my street never even gets sanding, let alone plowed.

Development of shopping and dining opportunities

- Continue to work on retail growth. Finish Greenbelt.
- Getting a bookstore to replace Walden books, 2. Job creation, 3. Mainstream Italian restaurant like Olive Gardens, Johnny Carrions, or Macaroni Grill.
- Improving shopping opportunities.
- Lack of quality shopping. New business coming into the area.
- More stores, more venue shows (that would bring more business).
- Need to open up more stores. Instead of just shutting them down completely, lease them out.
- No place for shopping in Pocatello. Public schools need more money & support.
- No quality shopping. Need more jobs. Lower property tax.
- Places to shop in better quality stores.
- Retail growth is poor. Don't know why most people that have grown up in area say bad thing about Pocatello. People who move here like it very much. Perception of Pocatello how can it improve for the locals.
- Return of a major dept store or two such as Mary's.
- Shopping budget for Pocatello.
- Very need in need of department stores to keep shoppers in town!!
- We need a variety of stores like department stores - so rarely missed is Willard's, etc no book store, now other. What can be done to bring some back? Really a shame to have to go I.F. To shop. Costco was the best thing Pocatello has allowed in some time - my opinion.

Growth, planning and development

- Continued growth - good development, new companies beyond just retail. Work closely with ISU - needs to be a major part of the city, more than it is now.
- Growth - population, encourage new businesses for jobs and economic health.
- Growth & development, re-facing run-down parts of town, maintaining population.
- Growth & economic development, school district - new implementations and restrictions Green way.
- Growth 2) Economic Development 3) Taxes.
- Growth! There is 0 growth. We go to Utah & Idaho Falls to shop & dine out. Like to keep \$ here, but we are tired of the same old restaurants and 0 shopping nothing to do here. Bored.
- Growth, employment.
- Growth, housing, economy.
- Growth, jobs, moral.
- Growth, waste in services (fire truck on every ambulance call) please stop this waste. Over taxing.
- Planning for growth, water quality, education.

- Supporting growth of new citizens & growing shops to support them. More support for juvenile drug & alcohol use... Everywhere I turn there is a kid smoking & using in one way or another.
- Too many people, too crowded. Not enough good paying jobs.

Infrastructure, street maintenance, sewer

- Are maintaining side streets not important???, 2. Employment.
- Clean up streets & neighborhoods.
- Contract out street dept work to the low bidder. Snow removals in winter. More incentive to the water Dept. To do the job right. (on time, follow specs, timely manner).
- Fix the roads, fix the roads, fix the roads.
- Maintain/advance Infrastructure attract employers - skilled work not call centers improve our elementary and secondary education. Better compete with Idaho Falls for energy projects.
- Maintaining superstructure - roads - spec. Facilities, inviting new business - employment, Support for education (public) levies - etc.
- POTW to handle additional service, 2. Getting budget under control & balanced, 3. Maintaining strong employment taxes of manufacturing & service industries.
- Sidewalk's are too narrow need to be a bit wider. During winter time takes people long time to shovel sidewalks. Make young adults that don't or can't get insurance, are not allow to get Medicare from the state more then 50% of males are in dept with the hospitals because of that. My question is how can we get the help we need without going in dept?
- Snow removal from city streets (main traffic areas), lack of funding for schools, loss of students at ISU.
- Street maintenance i.e. Dead car removal, surface repair, snow removal pollution from FMC and simplex facilities and lands public school system.
- Street repair, 2. Cleanliness, 3. Economy.
- Streets, jobs, water.
- The condition of roads in all areas, 2. Speed not enforced near schools, 3. Idiocy in public transit variety & frequency.

Code enforcement, appearance

- Beautification of city, 2. Growth of economy.
- Cleaning parking lots and business. Pocatello needs a dog park. Bringing in more shopping and restaurants.
- Code enforcement - clean this town up! 2. Animal code enforcement - Poc. Has too many terrible pet owners, 3. Development - preserve open spaces.
- Code enforcement - people don't like the trashy appearance, 2. Not enough to do for young adults, 3. More low-income help for homeowners - Pocatello housing authority helps renters - might help people keep houses & yards looking nice.
- Code enforcement of public sidewalks and trimming trees and bushes at intersections and parking enforcement for intersections. Lower speed limits in residential neighborhoods to 25 mph improved transit system.
- Code enforcement weed on businesses and personal prop., 2. Improved shopping, clothes, restaurants, groc., etc., 3. Bringing more clean (?) jobs to Pocatello, 4. Lowering property tax rates to be more in line with other cities in Idaho.
- Code enforcements weeds, abandoned properties, etc. Too much "tackiness", 2. Traffic enforcement: courtesy is non-existent. Blatant speeding, ignoring lights and lane markings. Crossing double yellow lines - (straightening curves), 3. Attracting new businesses for both job creation & better shopping all residents & businesses need to show more pride in their property!

- Comment regarding property owners keeping their homes in decent order. Corner of Valley View & Marrista is a terrible eyesore as well as too dangerous to ride and place for vagrants & drug users to get into. Needs cleaned up or town down!
- Empty, unused buildings, 2. Spending city money on appearance of city (i.e., new welcome signs, Bengal prints on streets) waste! 3. Traffic congestion.
- Enforce all codes - not just if someone complains, better use of employees (city & county) to many people stand around & don't work - Taxes are way to high I compared to the Oahu areas in the stall education is not being treated.
- Improving & maintaining cleanliness.
- Keeping old town looking better.
- More policing and code enforcement in the west side area between Main Street and the railroad. Completely abandon plans and efforts to take private property for expansion of the Green way trail system. This would be a travesty of the eminent domain statute and of no real value to Pocatello as a community.
- Old town preservation: waste of \$ & time - looks terrible with empty store fronts 2. Being in a book store i.e.: Barnes & Noble, 3. Attract a nice quality department store i.e.: Macy's. Note: re #1 - poor parking - one way streets!!! Also - a "pasture land" behind us has no critter Is full of weeds which finds its way or our lawns causing extra repeated expenses with sprays! Owner should be responsible. This area is as eyesore @ the end of our street. If its "pasture" shouldn't it have animals to graze???!!
- Overall appearance, lack of new business, too high of taxes for services received.
- Prevent slum lords from renting apt that should be condemned, 2. Prevent landlords from discrimination of disabled, 3. Increase economic growth by offering land unused on south side by Century High School to large companies (especially manufacturers) for ridiculous tower leases for 99 yrs like a \$1.00 a year.
- Restoration/clean up, bringing new commerce opportunities, education.

Public safety, law enforcement, traffic enforcement, safety services

- Crime
- Crime
- Crime - seems to be increase in shootings & stabbings residential streets some are bad but only fix main roads. Animal shelter - need new one & need new cruelty laws. It would be nice if could pick up recycling every week. & if it because mandatory.
- Crime, air quality, water quality.
- Crime, driving, roads, jobs.
- Disregard for laws & lack of enforcement of laws, 2. Education - bullying in schools - high fees for activities, 3. Minority groups exposing children to things their parents don't want their kids to learn just yet.
- Drug issues, makes the community unsafe, 2. Retail theft, working in retail, I've seen it increase yearly, 3. Snow removal on public roads, there are too many wrecks on a daily basis during the winter months making it difficult to arrive safely to work.
- Finding a new police chief.
- Mainly working a getting police to help in crime prevention and not simple post-crime reporting.
- More police, too many weeds, too many empty Bldg., more animal care.
- The amount of registered sex offenders living here, 2. The number of completely run down housing units that are available to rent and attract pedophiles & felons - why isn't the government regulating housing standards?, 3. The amount of trash, broken down cars, broken

windows, fences, etc in business & homes. The whole place looks like a dump. My kids have to walk to the bus stop through diapers & human feces. I hate Pocatello. I have lived in 10 different states and this place is, by far, the worst. It is dirty, poor, uneducated and filled with criminals. As soon as I can I am moving and will never return.

- The speed limits in school zones needs enforced, as a driver its bad.
- Youth & drug abuse.

Community relations, government, diversity, University etc.

- Appointing a known slumlord to the city is incompetent as mayor of a garter Pocatello.
- Leadership and planning
- More diversity in religious organizations, cultures, less social prejudice, 2. Maintaining clean air, water, soil, 3. Maintaining a two-party political system that works in cooperation & with statesmanship, 4. Improving educational system K-12.
- Neutralizing the LDS influence, 2. Encouraging and employing the youth, 3. Establishing events/atmosphere where Pocatello is unique in it's attraction.
- Quality of life: to preserve a peaceful harmonious and very conservative!!! - atmosphere restrictions on smoking everywhere - for example, tenants in next door rental from California arrogantly smoke continuity right into my yard, affecting no pets, crops, etc. I would like to stop such rude - and liberal - immigrants by stopping advertising about how great Pocatello is and financial disincentives to discourage them. Many nicer people feel this same way, but are too polite to speak up.
- Racism, economy, employment opportunities.
- Rudeness, greed, no compassion.

Environment, pollution, clean air, water

- Air quality, water quality, activity centers for kids to have an alternative activity, stop math labs please.
- Clean water & lower water rates, better retail stores, your lane road on its lane & remove buff fin of gallows tone.
- Environmental issues, water quality.
- Ground/drinking water quality, air quality, recycling improvements.
- Pollution
- Pollution from Simplex & other industries, 2. Making the area visually attractive to new businesses & their employees, 3. Public education.
- Pollution of air and poor air quality. More employment, create jobs higher than low income. Improve infrastructure - sewers - water - sewage treatment.
- Water rights, we have the bond money and squandered legal fees by finding to see that deal through. The problem isn't going away & we still have Portneuf water quality standards to meet. Green way - every good city has a complete green way system. Let join them. Recycling - great job, now add glass.
- Water, air, health.

Social service, health services

- Affordable health care locally, 2. Employment of local residents by businesses working in this area.
- Care of seniors, low income citizens, mentally improved citizens & people who need food, 2. Absolutely need a new animal shelter. Green way is not important as animals, 3. The 300 block of Richland Ave was promised a sidewalk when Alameda was annexed - still no sidewalk!

- Forced medical ex: vaccinations in day cares by forceful threats by health & welfare - not good. Not prepared for any disasters ex: food storage etc.
- Intended care for the elderly community involvement with today's youth i.e. Find an alternative way to get to them. Give them a reason to exist. On the own.
- Lack of adequate mental healthcare. Coping with budget cuts. Employment.
- Low income help, loss of jobs, California talking over.
- Maintaining a safety net for people at risk, 2. Building a new animal shelter.
- Providing food for those in need, 2. Increasing charter schools for improved education, 3. Better traffic flow in some high traffic areas (great job with the southbound intersection of Oak/Gould & Yellowstone) & the Hawthorne/Hwy 30 traffic light. Hiline/Pocatello Creek/Alameda/Jefferson intersection needs work too!
- Providing help to people who are over this amount for help like WIC. Find out who is abusing the system so the people that really need help have it.

Transportation, traffic, public transit

- Highline road needs to widened - to help release traffic on Yellowstone Ave. From Jefferson all the way to (Chubic?) at least to Ovin Dr.
- Hylene road needs to be a 2 lane each way curb & gutter installed some places Alameda Road & Jefferson intersection needs fixed badly.
- Safety on the road - too many bad drivers that should never have gotten a license (too many accidents). Wasting money on repaving the same roads every year while ignoring too many decrepit side streets. This town is falling apart.
- Someday I may need public transportation - I hesitate because: 1. Bus stops offer no shelter against the elements, 2. The stops aren't noticeable. Downtown area look neglected & run down!
- South connector, 2. Traffic enforcement - i.e. Bay cell phones & testing usage - enforce attentive driving laws! 3. Make Bannock Hwy from south main to riverside golf course a decent roadway!
- Start working on the Cheyenne Corridor, 2. Finish the Portneuf Green way, 3. Funding ambulance service.
- Traffic and parking enforcement is a joke! Pressure ISU to become more of a community university, and make sure it is benefiting not bank raping students! Less chain stores, more mom & pop!
- Traffic congestion, ambulance service, poor wages.
- Traffic control, employment, taxes.
- Traffic on Yellowstone at peak times. Having to pay for new hospital. (cost increased. Cleaning up the river.
- Traffic, city doesn't plan very well on getting developers build to close to streets that should be widens in the future, no foresight.

Cost of living, affordable housing, housing issues

- Housing, jobs, ISU perception.
- Housing, traffic Infrastructure, taxes.

Completion of the Greenway, issues related to completion

- A segment trying to force people to give just of there property for completion of the Green way.
- Completing the Portneuf greenway. Protecting climbing access at massacre rocks.

- Completion of greenbelt, cultivating positive relationships to ISU, protecting open spaces from development, enhancing downtown shopping, work experience.
- Completion of Greenway. Speed limit Bannock highway location Cheyenne crossing.
- Completion of the Greenway, Preservation of Downtown/revitalization, increased funding for schools.
- Finish the Green way, 2. Have a better plan for snow removal and street cleaning - look at Idaho Falls - better system that includes no on-street overnight parking, 3. Help bring better air line service.
- Green way jobs university.
- I think the greenway needs finished without stealing peoples property, 2. I support the new shelter there are too many animals that need help, 3. I understand no smoking in doors of public places but outdoor is crap. If your outside you can move away from the smoke if it bothers you. To most part smokers are polite to non smokers and non smokers should do the same. If you want all people to quit then offer free support and help to quit.
- Portneuf Green way - need to come to a resolution and complete, 2. Connector - should be at Cheyenne crossing or south of Indian Hills elementary, 3. Work on Portneuf river area to make it more attractive and an asset to the community.
- The Portneuf Green way and animal shelter build-and getting people involved.

Other

- Animal shelter, 2. Portneuf Greenway trail.
- Animal shelter, Portneuf Green way trail.
- Better sports facilities for Idaho State University attract better shopping, clothing & general merchandise keep up public school quality.
- Build animal shelter, better snow removal in old town, more police in old town, not just when called.
- Building a new animal shelter & get better retail stores (target). Snow removal on the west bench! On Gwen & Rocky Point & Camas!
- City wide WIFI free!!
- Community events - provide 4 sponsor events that being the community together year round. Diversity. Tolerance - Pocatello has a strong cultural & ethnic presence @. Promote events that practice inclusion & acceptance of these different groups.
- Connecton
- Glass recycle, 2. Broken glass on street - many flat tires on bicycles, 3. More bike racks, lanes, its difficult to ride over the bridges without bike lanes. Thanks!
- I am disabled and the issues I face are very adequate. Am not on top of some major issues as I don't get out much.
- I do not smoke, but get a life now you are going to tell people how to act outside? Get a life & leave other people alone, who came up with this I want to vote against them!
- I don't smoke, but telling people they can't smoke outside - get real, next you will want to tell people when to go to bathroom.
- I think we can smoke anywhere in city.
- Make Pocatello a more family fun place to get people to come live here.
- Nothing to do. No night life in Pocatello! 2. Need a new sports bar, buffalo wild wings maybe? 3. Improve ISU quality. ISU has a bad reputation among the locals.
- Parking is a very big problem. I walk, but my clients don't.
- Recycling drop off locations for the thousands of people who live in apartment buildings and who no longer have a place to take their recycling to.

- Recycling new businesses, employment opportunities.
- Recycling. Since every household is paying for recycling, why doesn't the city supply blue cans for everyone, even though they didn't ask for them.
- Smoking ban - because it impacts me and my family most often our experience at parks - it can turn a pleasant outing to one of disgust & annoyance.
- Trying to restrict smoking in outdoor areas while still allowing the sale of smoking products in city limits. The repair and up keep of city streets.
- You keep taking away anything the public finds to feel good.

Don't know/No comment

- Don't have an opinion.
- Don't know - only lived here a year & see an awful lot closing - it is very hard to answer most of these questions as I moved here from NY - hard to compare - moved only to be near family.
- Don't know X3.
- Don't know.
- Don't really know.
- I don't know.
- I don't know.
- I haven't lived here long so I am not sure.
- Impossible to predict.
- Mental health availability /city expansion - technology activities/entertainment/ job opportunities.
- Need to do their job and do a good job when they do it.
- No comment.
- No comment.
- No idea!
- No opinion.
- Panhandling, job loss, water purification.
- Pocatello needs to learn to accept diversity and the changing world, we are already 20 years behind other areas. We need jobs.
- Unknown.
- We answered this very same just days ago, and it goes to N.J.?? We feel our time is too valuable to do this twice.
- We have only lived in the area three months, so I have little opinion.